Application No. 10/647,980 Amendment dated September 11, 2008

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Docket No.: NY-WELL A 204-US

SEP 1 1 2008

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Palent Application of:

Karl-Heinz Pitsch

Camfirmation No.: 3076

Application No.: 10/647,980

Group Art Unit: 3267

Filed: August 26, 2003

Examiner: Paul Danneman

For: CLIENT RELATIONSHIP MANAGEMENT

AND PRODUCT DISTRIBUTION

SYSTEM AND METHOD

PRELIMINARY AMENDMENT

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir.

This is in response to the Final Office Action dated June 11, 2008 and Advisory Action dated September 11, 2008.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.